



**Delta Dental PPO (Point-of-Service)  
Benefit Features for  
Ford UAW Retirees  
Client #1166-1000, 2000, 3000, 4000**

Delta Dental PPO (Point-of-Service) is a national point-of-service preferred provider organization administered by Delta Dental of Michigan. You can go to any licensed dentist, but you could increase your benefits and lower your out-of-pocket costs by going to a PPO dentist. If you do not go to a PPO dentist, you will be covered by Delta Dental Premier, our carefully managed fee-for-service program. However, you might have to pay more.

	<b>PPO Dentist</b>	<b>Premier Dentist</b>	<b>Nonparticipating Dentist</b>
<b>Effective: January 1, 2010</b>	<b>Plan Pays</b>	<b>Plan Pays</b>	<b>Plan Pays</b>
<b>CLASS I</b>			
<b>Diagnostic and Preventive Services</b> – Used to diagnose and/or prevent dental abnormalities or disease (includes exams, cleanings, and fluoride treatments).	100%	100%	100%
<b>Emergency Palliative Treatment</b> – Used to temporarily relieve pain.	100%	100%	100%
<b>CLASS II</b>			
<b>Periodontal Maintenance</b> – Periodontal cleanings	100%	100%	100%
<b>Periodontic Services</b> – To treat gum disease	100%	90%	90%
<b>Radiographs</b> – X-rays.	100%	90%	90%
<b>Minor Restorative Services</b> – Used to repair teeth damaged by disease or injury (for example, fillings).	100%	90%	90%
<b>Relines and Repairs</b> – Relines and repairs to bridges and dentures.	100%	90%	90%
<b>Endodontics</b> – Used to treat teeth with diseased or damaged nerves (for example, root canals).	100%	90%	90%
<b>Simple Extractions</b> – Non-surgical extraction of one or more teeth.	100%	90%	90%
<b>Other Oral Surgery</b> – Dental surgery other than extractions.	90%	90%	90%
<b>Major Restorative Services</b> – Used when teeth cannot be restored with another filling material (for example, crowns).	90%	90%	90%
<b>CLASS III</b>			
<b>Prosthodontics</b> – Used to replace missing natural teeth (for example, bridges and dentures).	70%	50%	50%
<b>CLASS IV</b>			
<b>Orthodontics (treatment must begin prior to age 19 and coverage will continue to the end of treatment or until the maximum has been reached)</b> – Used to correct malposed teeth and/or facial bones (for example, braces).	60%	50%	50%
<b>Maximum Payment</b> – \$1,700 per person total per calendar year for Class I, Class II and Class III Benefits. Delta Dental's payment for Class IV Benefits will not exceed a lifetime maximum of \$2,000 per eligible person.			
<b>Deductible</b> – None.			

**Customer Service toll-free number (800) 524-0149  
www.deltadentalmi.com**

This document is intended as a supplement to your Dental Care Certificate and Summary of Dental Plan Benefits. Please refer to your certificate and summary for policy exclusions and limitations.

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## How to Find a Participating Dentist

1. Delta Dental's programs are based on networks of participating dentists. Delta Dental PPO (Point-of-Service) gives you access to two of the nation's largest networks of participating dentists. More than 71,000 dentists throughout the United States participate in Delta Dental PPO. More than 131,000 dentists participate in Delta Dental Premier, the program that provides back-up coverage and balance billing protection outside of our PPO network.
2. You can call Delta Dental's automated telephone system, called DASI (Delta's Automated Service Inquiry), at (800) 524-0149 to get the names of PPO dentists. DASI is available 24 hours a day, seven days a week.
  - To use DASI most effectively, have your Member ID number available when you place the call.
  - To get the names of participating dentists, you will be asked to enter a ZIP code. DASI will then provide a random list of participating dentists in or near that ZIP code. You can choose between listening to the names and having a list printed and mailed to you.
  - While this system is designed to be user-friendly, please be assured that for calls placed between 8:30 a.m. and 8:00 p.m. Eastern Time, Monday through Friday, you can access a Customer Service telephone representative.
3. If you have access to the Internet, you can use the dentist directory on our Web site. You can look up the names of dentists participating in Delta Dental PPO or in Delta Dental Premier.
  - Delta Dental's Web site is: [www.deltadentalmi.com](http://www.deltadentalmi.com)

## The Online Delta Dental Consumer Toolkit A fast and free way to check your dental benefits

In our ongoing effort to give you and your family superior service, we have created the Consumer Toolkit – a very secure online site available to you 24/7. This is an easy-to-use, free online service (no software purchase or download involved) that will let you:

- Verify your own eligibility information
- Review up-to-date benefits information (such as how much of your yearly benefit has been used to date, how much is still available, and coverage for specific dental services, etc.)
- Pull up a claim and see what has been approved and paid
- Print your own claim forms

The Consumer Toolkit is just one in a series of technological innovations we have made to continually improve our services. You can access the Consumer Toolkit at [www.deltadentalmi.com](http://www.deltadentalmi.com).